



United States Sugar Savannah Refinery LLC
"Guess the Recipe" Spring Contest 2023

United States Sugar Savannah Refinery LLC's ("Sponsor") "Guess The Recipe" Spring Contest ("Contest") begins at 10:00 am Central Time ("CST") on Wednesday, March 29, 2023, via its websites and ends at 11:59 pm CST on Wednesday, April 5, 2023 ("Contest Period"). This Contest shall be subject to these Official Rules and, by entering, Entrants are providing their full and unconditional agreement to and acceptance of these Official Rules and the decisions of the Sponsor, which shall be final and binding on all matters relating to the Contest.

ELIGIBILITY:

Contest is open to legal residents in the fifty (50) United States and the District of Columbia, except residents of the state of Rhode Island, who are at least eighteen (18) years old. Employees, officers, directors and agents of United States Sugar Savannah Refinery LLC and their respective parents, subsidiaries, affiliates, promotion and advertising agencies and members of their immediate family (spouse, parent, sibling or child and their respective spouses, regardless of where they reside) and persons living in the same household of such employees, whether or not related, are not eligible to enter or win a prize. Contest is void in the state of Rhode Island, outside the continental United States, and where prohibited by law, regulation, statute or other appropriate authority, and is subject to all applicable federal, state and local laws. Sponsor reserves the right to verify all eligibility qualifications. All eligible individuals as defined herein are referred to as "Entrant."

HOW TO ENTER:

1. Entrants must visit the contest page at <https://www.imperialsugar.com/contests/guess-the-recipe-spring-contest> or <https://www.dixiecrystals.com/contests/guess-the-recipe-spring-contest> to enter and submit their contact information.
2. Entrant will view the recipes and find the one with the missing puzzle piece. After Entrant has found it, he or she can fill out the contest form.
3. Entrant must check the box on the contest form for the correct recipe that includes the puzzle piece.
4. Entrant must fill out the contest form to enter.
5. Entrants may enter once per during the Contest period. Contest will be open from March 29– April 5, 2023.
6. No purchase is necessary to participate in the Contest. A purchase does not increase odds of winning.

RULES:

1. Entrants may only enter one contest for the duration of the Contest Period – either Imperial's or Dixie's, but not both.
2. Blank or inaccurate information entered will disqualify an entry.
3. Entrants may not enter with multiple email addresses. Any entrant who attempts to enter using multiple email addresses or under multiple identities will be disqualified from participation in the Contest and all entries from that individual will be considered void. Use of a false or invalid email address will disqualify an entry. Entrant's mailing address must match address provided with entry.
4. By entering contest, Entrant agrees to receive periodic emails from Imperial Sugar and/or Dixie Crystals. Entrant is free to unsubscribe from these emails at any time.

PRIZE:

1. Ten (10) winners each from the Imperial Sugar Contest and ten (10) winners each from Dixie Crystals Contest will each receive a baking package complete with one (1) apron, one (1) silpat, one (1) set of measuring cups, ten (10) free sugar vouchers, and one (1) Decorating Cookie: Decorating Cookies: 60+ Designs for Holidays, Celebrations & Everyday Cookbook. (Total ARV of prize combinations is approximately \$100.)
2. **Limit one (1) Prize per family, household, address during the Contest Period.**
3. Winners will be selected on or before April 26, 2023. Winners will be contacted by email at the email address provided on the registration page. Sponsor is not responsible for invalid email address entry.
4. Winners will need to claim their prize and will be required to confirm their mailing address within seven (7) calendar days of the notification issuance date. ALL ENTRANTS ARE ADVISED TO MONITOR THEIR EMAIL TO CONFIRM THEIR STREET ADDRESS AROUND THE ANNOUNCEMENT DATE IN ORDER TO CLAIM THEIR PRIZE. SPONSOR WILL NOT BE RESPONSIBLE FOR ANY POTENTIAL WINNER'S FAILURE TO RESPOND WITHIN THE REQUISITE TIMEFRAME OF SEVEN (7) DAYS. Noncompliance with the above or with these Official Rules, or the inability of Sponsor to contact a potential winner within one week (7 calendar days) or a prize or prize notification being returned as non-deliverable, may result in disqualification and, at Sponsor's discretion, an alternate winner being selected. Return of any prize/prize notification as undeliverable may result in disqualification and an alternate winner may be selected.
5. Prize should be shipped within 6-8 weeks of winner address confirmation.

PRIZE RESTRICTIONS:

1. Prizes are non-transferable, and no substitutions are allowed except by Sponsor, who reserves the right to award a prize of equal or greater value, should the Prize become unavailable for any reason.
2. Prizes are awarded "as-is" with no warranty or guarantee of any kind either express or implied. Sponsor is not liable for any direct, indirect, special, incidental, punitive or consequential loss or damage of any kind arising from or related to the prize or use of the prize. No substitution, assignment, or transfer of any portion of the prize is permitted, except



that Sponsor, in its sole discretion, reserves the right to provide cash or substitute prizes of approximately equal or lesser value.

PRIVACY: All entries become the exclusive property of Sponsor. Information collected through the Contest is subject to Sponsor's privacy policy at <http://www.imperialsugar.com/privacy-policy>.

GENERAL CONDITIONS:

1. Sponsor's decision is final on all matters relating to this contest.
2. Sponsor, in its sole discretion, reserves the right to disqualify any person who tampers with the entry process or the operation of the Websites, or who otherwise violates these Official Rules. Sponsor may prohibit any individual from participating in the contest or winning a prize if, in its sole discretion, it determines that said individual is attempting to undermine the legitimate operation of the contest by cheating, hacking, deception, or other unfair practices; violates the Official Rules; or acts in an unsportsmanlike or disruptive manner at any time during the Contest, or with intent to annoy, abuse, threaten or harass any other person. Entry and participation in the Contest is subject at any time to verification by Sponsor.
3. Sponsor reserves the right to modify, suspend or terminate this Contest if it cannot be completed as planned due to computer virus, bugs, tampering, unauthorized intervention, technical failures, other conditions beyond Sponsor's control, or for any other reason at Sponsor's sole discretion, and to select winner from eligible entries received on or before the termination date. Sponsor is not responsible for any failure to contact entrants, whether due to technical or human error. In the event of a dispute regarding the identity of the person submitting an online entry, the entry will be deemed to be submitted by the person in whose name the email account associated with the email submitted with the entry is registered.
4. Sponsor's computer is the official time-keeping device for Contest.
5. Any communication or information transmitted to Sponsor and/or the website electronically or otherwise is and will be treated as non-confidential and non-proprietary.
6. Proof of submission will not be deemed to be proof of receipt by Sponsor. Sponsor is not responsible for lost, misdirected or incomplete entries.
7. Sponsor is not responsible for phone, network, electronic or computer hardware or software failure, or technical failures of any kind, lost or unavailable network connections, fraud, incomplete, garbled or delayed computer transmissions, unauthorized human intervention in any part of the entry process or the Contest, technical or human error which may occur in the administration of the Contest or the processing of entries, or late, lost, undeliverable, damaged or stolen mail whether caused by Sponsors, Entrant or by any of the equipment or programming associated with or utilized in the Contest or by any technical or human error which may occur in the processing of submissions which may damage a user's system or limit a participant's ability to participate in the Contest.
8. Sponsor is not responsible for lost, misdirected or incomplete entries. Sponsor is not responsible for any change of mailing address, email address, and/or telephone number of entrants. In the event of a dispute, any entry will be deemed to have been submitted by the Authorized Account Holder of the email address submitted at the time of entry, provided

that person meets all eligibility requirements set forth in these Official Rules. "Authorized Account Holder" means the natural person who is assigned to an Internet access provider, online service provider, or other organization that is responsible for assigning e-mail addresses or domains associated with the submitted accounts.

9. No more than the stated number of prizes will be awarded. In the event that production, technical, seeding, programming or any other reasons cause more than the stated number of prizes set forth in these Official Rules to be available and/or claimed, Sponsor reserves the right to award only the stated number of prizes by a random drawing among all legitimate, un-awarded, eligible prize claims.
10. By participating, Entrant agrees:
 - a. To be bound by these Official Rules.
 - b. That Sponsor shall retain full authority, in its sole discretion, to interpret and administer these Official Rules, and to be bound by all decisions and interpretations made in good faith by Sponsor. Sponsor's decisions are final on all matters relating to this contest.
 - c. That Sponsor has the right to use Entrant's first name, last name, and city and state, photograph, image, and likeness on Sponsor's website and in any and all publicity and advertising for Sponsor without any further attribution, notification or compensation to participant except where prohibited by law.
 - d. To be contacted by Sponsor by social media, telephone, mail or email regarding this contest.

CAUTION: ANY ATTEMPT BY ENTRANTS TO DELIBERATELY DAMAGE THE WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE CONTEST MAY BE A VIOLATION OF APPLICABLE CRIMINAL AND CIVIL LAW. SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES (INCLUDING ATTORNEYS' FEES) AND OTHER REMEDIES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW AND TO DISQUALIFY THE ENTRANT FROM THE CONTEST.

Odds of Winning: The total number of valid entries received will determine odds of winning. Each valid entry will have an equal chance of winning.

Sponsor: United States Sugar Savannah Refinery LLC, 3 Sugar Creek Center Blvd., Ste. 500, Sugar Land, TX 77487.

For questions, please email customerservice@imperialsugar.com.

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